

How do I contact the event planner?

Please email [Kate Orbeck](mailto:kate.orbeck@osas.com) or your Client Manager with any questions pertaining to Connect 2019.

How much is conference registration?

Registration fees are based off of your company's current maintenance plan. We are offering early registration discounts this year, so register early, as prices will go up on July 1st and August 1st. We also offer discounts for group registrations! [View pricing](#).

How much is the pre-conference event registration?

If you are attending the pre-conference event in addition to the full conference, the additional fee is \$500 per attendee. If you are exclusively attending the pre-conference event, registration is \$1,000 per attendee.

What types of payments are accepted for the registration fee?

Credit card payments will be required during registration. Visa, MC, Discover, Amex are accepted.

What if I have to cancel?

Refunds, less a 50% cancellation fee per attendee registration, will be provided for cancellations received in writing to [Pam Illitschko](mailto:pam.illitschko@osas.com) prior to July 8, 2019. Following this date, no refunds will be given.

Where is the nearest airport to the conference?

The McCarran International Airport (LAS) is located at 5757 Wayne Newton Boulevard, just 12 miles from the M Resort, Spa & Casino.

Does the M Resort have shuttle service?

Yes. The M Resort, Spa & Casino offers a complimentary [shuttle](#). Space is limited and based upon availability.

What kind of weather should I anticipate?

The average temperature in Las Vegas, NV in September is 80°F. The temperature throughout the day ranges from 66°F to 95°F. Classes are held indoors and some conference events and meals will be held outside (weather permitting).

Is there a discounted room rate available at the M Resort?

Room rates are based on availability within the conference block and must be booked directly with the [M Resort](#). We encourage you to book early. The room block ends August 16, 2019, if dates are not already sold out.

Is there a map of the Conference?

Connect 2019 is held on the [Conference Level](#) of the M Resort, Spa & Casino. Registration, Learning Lab, exhibit area, General Session and courses will be held on this level.

What is the theme for the Wednesday night dinner?

Celebrate our Dinner in White with an elegant outdoor poolside dinner and entertainment. We encourage you to wear some variation of white in your outfit. Come as casual or as fancy as you'd like!