OPEN SYSTEMS SERVICES

Open Systems has developed high-quality accounting and ERP software for 40 years. We also provide top-flight customization and implementation services to make sure your new software solves your critical business challenges. Find out how Open Systems is your one-stop shop for software, training, implementation services, and more.

TRAINING

The two keys to Open Systems training: expertise and flexibility. Our trainers are industry experts with inside experience in how business gets done. They're also seasoned instructors with total access to the developers of the software.

Our flexible training sessions meet you where you are: if it's easier for you to schedule one-on-one web sessions, then that's what we provide. If you have groups who would benefit from onsite classroom training, then we'll meet you there. Whatever your needs, Open Systems software training has a solution to fit you.

CUSTOMIZATION AND INTEGRATIONS

Our ERP software was designed from the ground up to be completely customizable to your specific processes. Why not use Open Systems expertise to achieve the best possible fit for your company?

Our software experts have years of experience customizing our TRAVERSE and OSAS systems to match specific business needs. As the developer of the software itself, we have special insight into best practices that will bring the software functionality into complete alignment with your project scope, saving you time, money, and headaches.

IMPLEMENTATION

At Open Systems, we understand the challenges of creating a successful business. Our experts have been involved in new system implementations around the world that involve new software, new equipment, new faces, and new ideas about best practices.

Our Customer Solution Process distills all of our learning into one method that is customized just for you. This proven process for successful project deployment will help you to navigate and coordinate your project implementation to ensure the success of your solution.

SYSTEM ANALYSIS

Need to know how to improve your system on a smaller scale? A System Analysis engagement is perfect if you're researching modifications and are looking to upgrade to the latest version of TRAVERSE or OSAS. We can help you determine the most cost-effective and time-efficient means of improving your system.

GAP ANALYSIS

If you're new to TRAVERSE or OSAS and need more help to fully define an upcoming implementation, a Gap Analysis will uncover more extensive software changes that are required for your software system. This process will help you decide what, if any, modifications are needed to make your implementation a success.

CLOUD HOSTING

Deciding whether cloud hosting is a good option for you? We provide cloud services! Offering stable and secure Microsoft Cloud hosting, Open Systems can help you reduce your onsite I.T. costs. Spend time serving your customers instead of maintaining your servers with our cloud hosting options.

HARDWARE INFRASTRUCTURE

If you're in need of advice in choosing the appropriate hardware for your business Open Systems can help find what's best for you. With our Turnkey servers we offer you the best value and convenience for your technology budget.

Our Server Engineers install Microsoft SQL Server and the TRAVERSE Server software and configure everything to your desired specifications selected with your purchase agreement. Our work doesn't end with configuration, we will deliver the product and get the server connected into your network, while assisting you join the server with your Windows Domain.

SUPPORT SERVICES

Beyond setting up your business with great hardware and software, Open Systems Support team can offer assistance in a multitude of areas. From software issues with the base product, software functionality, installation, and conversion our team will respond to any of your technical questions associated with currently supported versions of Open Systems software.

CONSULTING

Are you in need of help or guidance to maintain a competitive position in your market space? The Open Systems Solution Consulting team can work with your executives, management, and employees to help develop change initiatives that will improve your process and provide significant benefits for your organization.

Our consulting team offers support to help you avoid the hazards and pitfalls to your business solutions so you can benefit from a streamlined process. With our CPA certified experts we can help you put your processes back on track.