

CUSTOMER EXCELLENCE CONFERENCE 2010



Color Key:

TRaverse = Blue
 OSAS = Orange
 Third Party = Red
 Partners = Purple
 General = Black

Wednesday	Napa A	Napa B	Napa C	Napa D	Sonoma A	Sonoma B	Sonoma C	Sonoma D
8:00-9:00	General Session	General Session	General Session	General Session	General Session	General Session	General Session	General Session
9:00-9:30	Break	Break	Break	Break	Break	Break	Break	Break
9:30-11:30	OSAS 7.6 Enhancements: More Than Just an Upgrade	OSAS Inventory Management Tools	Moving Your Business to the Cloud - A BASIS Case Study	Oh!No! Accounts Payable and Accounts Receivable	Why TRaverse 11?	Maximizing the TRaverse 10.5 Manufacturing Process	TRaverse 11 Design Studio For Beginners: Cracking Open the Toolbox	AR, AP, and GL: Managing Cash Flow in TRaverse
11:30-12:30	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch	Lunch
12:30-2:30	Going Green with TRaverse 11: Paperless and Loving It	OSAS Document Management: Go Paperless	OSAS Sales Order Transactions: Simplified Orders and Returns	Business Process Changes	TRaverse 11 Reporting Overview	OSAS Info-Alert	TRaverse 11 Payroll Processing	GL Financial Statements: Balancing Act Made Easy in TRaverse
2:30-3:00	Break	Break	Break	Break	Break	Break	Break	Break
3:00-4:00	Personalizing OSAS 7.6: Make it Faster, Make it Yours	OSAS Imports: Payroll and GL Data Transfer Without Tears	Using the Internet to Help Market Your Business	Oh!No! Payroll	TRaverse 11 Interactive Views : Inquiries on Steroids	Document Management for TRaverse & OSAS with DocUnity	BizInsight - Excel@ Business Information Suite	TRaverse Server Manager and Security: For Administrators Only
4:00-4:15	Break	Break	Break	Break	Break	Break	Break	Break
4:15-5:15	TRaverse Navigation: Make it Faster, Make it Yours	OSAS Bank Reconciliation: When Imbalances Attack	Document Management Solutions with UnForm©	Oh!No! Open Forum	OSAS 7.6 Security: Period Locking, Roles, and More	Reporting Made Easy with Synoptix for TRaverse	Adding Web Expertise to your Open Systems Platform	TRaverse General Ledger: Reconciling Subledgers Without Going Off the Deep End

